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Author: Malcolm Fry Publisher: TSO (The Stationery Office)

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ITIL Lite - A Roadmap to Full or Partial ITIL Implementation. For many reasons, current economic climate being one of them, not every organization can adopt, or wants to adopt the whole of ITIL V3. Does this mean that they should forget ITIL or adopt v2. No of course it doesn't after all ITIL is a framework designed to allow you to build the solution that meets your needs. This presentation ...

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Taking key points from Malcolm's book "ITIL Lite", this presentation provides a high level road map to partial v3 implementation. Who should watch this presentation: - Organizations that are adopting or are thinking of adopting ITIL v3.

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